



Navigate & Connect improves outcomes with *optimized member and provider matching*

Navigate & Connect combines a cross-disciplinary team of compassionate care navigators and clinical case managers with an advanced technology platform. Built upon 25+ years of clinical research, analytics and a proprietary Behavioral Health Index (BHI®), it delivers an end-to-end solution that **connects members to high-quality behavioral health care across the entire acuity spectrum.**

How it works

Identify

Our clinically trained team delivers personalized concierge support throughout the member care journey.

Navigate

After assessing member risk across acuity, our technology surfaces outpatient providers or escalates for immediate intervention.

Connect

Members are matched to care in as little as one day based on their preferences, modality and real-time availability.

Measure

Built on measurement-based care, our technology platform delivers insights into member demand, network supply, performance, and clinical outcomes that inform real-time, data-driven decisions.

Our Results

Immediate impact on access



2:1 provider capacity



83% connected within **7 days**



5 days on average between booking and care



75% of members connected to care



81% who completed initial visit completed a second visit



22M+ covered lives in all 50 states



\$90 per member per month reduction in total cost of care

Align and amplify your behavioral health ecosystem

Navigate & Connect is the only end-to-end solution enabling member connection to care across the acuity spectrum and supporting patient-provider matching—improving access through quality, speed and outcomes.

Improved Access

Consolidate all in-network providers to match member needs to provider availability in real time.

Faster Care

Connect all members to clinically appropriate treatment based on acuity and preferences in a as little as one day.

Better Outcomes

Leverage our proprietary Behavioral Health Index (BHI®), an acuity index registered with the Joint Commission, to access holistic insights into your member population.

Key Features



Front Door

Every behavioral health access point



Behavioral Health Index (BHI®)

Scientific measure gauging severity



Network

Member choice met with varied providers



Scheduling

Member matching and direct scheduling



Analytics

Data-driven models enhance capabilities



Measurement-Based Care

Population outcomes

◆ Improved Access. Faster Care. Better Outcomes.

Enhance your behavioral health ecosystem with Lucet, the only end-to-end solution enabling member connection to care across acuity through tailored patient-provider matching.

Let's better behavioral health, together.



Scan to learn more at
LucetHealth.com